

Mitchel F. Lerner
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SUMMARY OF QUALIFICATIONS

A highly motivated individual with excellent communication skills and experienced in analyzing business requirements, managing projects and directing technical resources. Experience includes:

- 25 years - managing IT resources, consultants, and vendor relationships
- 25 years – managing groups supporting infrastructure, communications and backups
- 20 years – managing technicians supporting the 1st and 2nd level technical support needs of organization
- 10 years developing departmental budgets and IT strategies
- 10 years planning, implementing and testing Disaster Recovery and High Availability solutions
- 10 years developing processes, policies and reports to ensure Sarbanes Oxley compliance

EDUCATION AND PROFESSIONAL CERTIFICATIONS

B.A., University of Florida Gainesville, Florida
JD Edwards Enterprise One CNC Configuration and Implementation
JD Edwards Enterprise One Security Configuration
JD Edwards World and Enterprise One Technical Foundations

EXPERIENCE

Customized Distribution, LLC – Norcross, Georgia
Corporate Director of IT

Nov. 2019 to March 2025

- Partner with Executive management and business units to define, source, implement, and support application and technology solutions for CDI. Ensure ongoing and consistent communications on business initiatives to ensure productive and collaborative organizational relationships.
- Participate in strategic decisions with Executive Team regarding the related IT functions.
- Serves as a lead role in enabling the business to achieve objectives through the effective use of technology.
- Drive successful implementation of enterprise technology initiatives with emphasis on continual improvement and efficiencies.
- Manages a portfolio of projects throughout the lifecycle, paying close attention to size, scope, and budget of numerous projects.
- Manages third party relationships, including, but not limited to, contract negotiations, delivery of agreed upon service levels, periodic service reviews and information sharing.
- Prepare and maintain operating and capital budgets for IT department.
- Establish IT departmental goals, objectives, and operating procedures.
- Proactively shares knowledge of technology risks and opportunities to build competitive advantage and improve efficiency and effectiveness of these business units.
- Assist CDI with any IT related issues or questions. This includes hands on support of CDI systems and hardware, ad hoc report generation and coordinating additional training or documentation

TOTO USA – Morrow, Georgia
Assistant Director of IT Systems

June 2013 to Nov. 2019

- Directed TOTO's strategic long-range goals. Evaluate operational effectiveness and make recommendations to enhance systems to meet company objectives.
- Managed the IT staff supporting TOTO USA's technical systems. Includes sales, financial, supply chain, distribution, manufacturing, and Salesforce systems. In addition voice and data communications, hardware, software, security and helpdesk functions.
- Represented TOTO US IT group with international TOTO companies. Manage their requests and ensure full understanding by sister companies of current technical strategies and policies. Manage EDI systems providing e-commerce solutions to customers

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- Provide technical guidance to vendors and customers seeking to integrate and align external systems with TOTO's.
- Ensure data integrity, internal controls, and audit trails are maintained throughout all applications. Includes reporting on segregation of duty and SOX compliance.
- Recruits and mentor staff associates. Develop skills to progress in desired areas of interest. Includes performance appraisals as well as training.
- Establish and maintain vendor relationships to ensure TOTO is receiving the highest service levels at a competitive cost. Negotiates contracts and services with vendors. Create, review and analyze Requests For Proposal ensuring compliance to TOTO's technical requirements.
- Create and manage IT department budget. Includes understanding business goals to develop the technical requirements and properly establish budget targets.

SIMMONS COMPANY – Atlanta, Georgia
Manager of Technical Services

Dec. 1997 to June 2013

- Manage team supporting ERP systems for Simmons and subsidiaries. Includes job scheduler, security, application updates, system performance monitoring and troubleshooting
- Manage the infrastructure supporting Simmons USA and Simmons Canada. Includes iseries, servers, routers, backup systems and windows computer imaging systems.
- Maintain Sarbanes Oxley and Segregation Of Duties processes and reporting capabilities. Work with internal and external audit groups to ensure SOD violations are analyzed and mitigated.
- Implement and maintain high availability and disaster recovery solutions to ensure system availability during planned or unplanned outages.
- Develop and assist in management of Technical Services budget.
- Manage staff supporting technical needs for all Simmons companies and subsidiaries.
- Manage all IT purchases and ensure assets are properly tracked and maintained for financial and lease requirements
- Manage vendor relationships for Simmons technical needs. Includes computer equipment purchases and IT hardware leases.

GLA INTERNATIONAL - St. Louis, Missouri
Programmer/Analyst

June 1997 to Dec. 1997

- Consultant on a telecommunications package for phone service cooperatives.
- Performed project analysis and program design for new applications added to custom specific software package. Applications were written in RPG and ILE RPG.
- Hardware and communications support for AS/400's and PC's.

ANHEUSER-BUSCH RECYCLING CORPORATION - St. Louis, Missouri
Systems Analyst

Oct. 1995 to May 1997

- Analyzed and designed new procedures and computer systems for Recycling company.
- Wrote RPG400 and CL programs to support J.D. Edwards ERP system.
- Responsible for AS/400 performance and maintenance including upgrades and data communications including Token Ring and TCP/IP.
- Supported remote plant users.
- Controlled and monitored contract programmers.
- Trained users in basic operations and specific computer applications.
- Administered and controlled AS/400 and J.D. Edwards system security.
- Assisted corporate I.S. group in conversion to SAP corporate financial system.

BUNZL DISTRIBUTION USA - Various Locations
Corporate Programmer/Analyst - St. Louis, Missouri

Sept. 1985 to Sept. 1995

- Supported company ERP System. Wrote RPG and CL programs on IBM AS/400.
- Performed project analysis and program design for new applications added to custom software package. Responsible for hardware support including communications, remote controllers, printers, pc's and terminals. Supported 41 locations with over 1000 users.